

Riverside County Household Hazardous Waste Collection Program Survey



Zip Code: _____

Date: _____

Which household hazardous waste collection event / facility did you visit?			
Agua Mansa	Badlands ABOP	Temporary / 1 Day Event Location:	Date of event: (if different from above) _____
Lake Elsinore	Murrieta ABOP		
Palm Springs	Lamb Canyon ABOP		

How did you find out about the collection event / facility?			
Brochure / Flyer	Mailer / Postcard	Website / Social Media Specify: Other Specify:	
Community Clean Up	Sign / Banner		
Friend / Neighbor	Transfer Station		
Government Office	TV / Radio		
Landfill	Utility Bill		

How satisfied are you with the service at the event / facility today?			
<i>Quality Rating</i>	Satisfied	Dissatisfied	No Opinion / NA
Courtesy of staff			
Wait time			

How often do you go to a household hazardous waste event / facility?	
Once every few years	4 times a year
1 time a year	Other Specify:
2 times a year	
3 times a year	

Comments / Suggestions for improvement

Would you like to be contacted by a Department Representative to further discuss your comments / suggestions? <i>If 'Yes', please include name, telephone number and email</i>
<p>Yes</p> <p>No</p>
Contact Name
Phone Number
Email

You may submit your response at the location/event you are visiting; by FAX at (951) 486-3205; by PHONE (951) 486-3200;
or by WEBSITE: <http://www.rcwaste.org/report/feedback/> We value and appreciate your feedback WM 475.3 _ Rev. 2/11/2020